





# Package Comparison

## MANAGED IT

	 CORE	 SECURE	 ENTERPRISE
<b>Full Service Helpdesk</b>			
24x7 Support	✓	✓	✓
Emergency Response	✓	✓	✓
Unlimited On-site Support	✓	✓	✓
Support Ticketing Solution	✓	✓	✓
Asset Inventory	✓	✓	✓
Operating System Patching	✓	✓	✓
Vendor Management	✓	✓	✓
Third-Party Patching (Critical)		✓	✓
<b>Client Success Program</b>			
Alignment Engineering & Assessment	✓	✓	✓
Strategic Planning & Guidance	✓	✓	✓
<b>Managed Server</b>			
Single Loaner Emergency Servers	✓	✓	✓
<b>Managed Office / Network</b>			
24x7 Network Operations Center (NOC)	✓	✓	✓
Infrastructure Monitoring	✓	✓	✓
Equipment Recycling	Quoted	Quoted	Quoted
<b>Managed Detection &amp; Response</b>			
Managed Detection & Response (Network & Cloud)	Quoted	Quoted	Quoted
<b>Managed User</b>			
Managed User - Email only (no workstation)	Quoted	Quoted	Quoted



# Package Comparison




## MANAGED SECURITY

	 CORE	 SECURE	 ENTERPRISE
<b>Managed Security Program</b>			
End Point Protection	✓	✓	✓
24/7 Server Uptime Test	✓	✓	✓
24x7 Security Operations Center (SOC)		✓	✓
Threat Intelligence		✓	✓
Threat Hunting		✓	✓
Intrusion Detection		✓	✓
Incident Response		✓	✓
Support for Forensics Company	<i>Quoted</i>	<i>Quoted</i>	<i>Quoted</i>
<b>Virtual CISO</b>			
Virtual CISO			✓
<b>Cybersecurity</b>			
MFA software & project labor for 365	✓	✓	✓
Email Anti-Spoofing	✓	✓	✓
Malicious Web Filtering / DNS Security	✓	✓	✓
End-Point Detection & Response	✓	✓	✓
Dark Web Monitoring		✓	✓
Phishing Simulations		✓	✓
Security Awareness Training Program		✓	✓
Vulnerability Scanning		✓	✓
Managed Detection & Response (Network & Cloud)		✓	✓
Cybersecurity Insurance Evaluation			✓
<b>Threat Isolation &amp; Containment</b>			
SIEM (Log collection & 1 YR Retention)			✓
Web Applications SSO and MFA			✓
Application Whitelisting			<i>Quoted</i>
Privileged Access Management (PAM)			<i>Quoted</i>



# Package Comparison

## MANAGED CLOUD & INFRASTRUCTURE

	 CORE	 SECURE	 ENTERPRISE
<b>Email, SharePoint, &amp; Office (Premium)</b>			
Email Spam Filtering & Sandboxing	Quoted	Quoted	Quoted
Email Office 365 Backup	Quoted	Quoted	Quoted
Email Data Loss Prevention (DLP)	Quoted	Quoted	Quoted
Email Encryption Platform (end to end)	Quoted	Quoted	Quoted
<b>Data Backup / Disaster Recovery</b>			
Offsite Cloud Storage	✓	✓	✓
Onsite Server Virtualization	✓	✓	✓
BDR Testing & Validation	✓	✓	✓
BDR Hardware Included	✓	✓	✓
Offsite Workstation Backup	Quoted	Quoted	Quoted
<b>Managed Server</b>			
Cloud Storage	Quoted	Quoted	Quoted
Cloud Network/Bandwidth	Quoted	Quoted	Quoted